



USEFUL INFORMATION AND RULES FOR THE APARTMENT ARRIVAL

Dear guests,

We have prepared a set of basic information that you could find useful before arrival to the Apartments Čertovka. Please read it before your stay because it contains also simple rules. This information is designed for printing. We hope that you will enjoy your stay in the Apartments Čertovka and you will feel just as comfortable as at home.

ADDRESS

Residential House Čertovka 606, 607, 608
51246 Harrachov
The Czech Republic

GPS

50°46'19.51"N; 15°25'53.00"E

IMPORTANT PHONE NUMBERS

Contact person in Harrachov, Mr. Uher: **+420 721 312 877**

(in emergency call house caretaker's home
number - manager lives in the white
house just behind the Apartments Čertovka:) **+420 481 529 431**

Booking Apartments Čertovka (English): **+420 724 672 292 or +420 731 484 373**

MAP OF HARRACHOV

The residential house Čertovka is indicated by red spot in the middle of the map.





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ARRIVAL AND APARTMENT HANDOVER

1. Be advised that there is no reception desk in the Apartments Certovka. For a smooth apartment handover it is recommended to inform contact person in Harrachov Mr. Uher (GSM +420 721 312 877) about time of your arrival. Sending SMS the day of your arrival containing apartment number, your name and expected time of arrival to Harrachov is a good practice.
2. The apartment is available from 2 pm. Arrival time is between 2 pm and 5 pm. When you arrive to Harrachov, call the house caretaker (Mr. Uher, GSM: +420 721 312 877). Park in front of the garage entry and you will be accommodated shortly. You will be provided with a set of keys and a garage remote control. You will be required to show your passport for check in. Please be aware that we request 2500 CZK (100 EUR) as a deposit that is refundable at departure. Please park your car at the parking place that you will be shown.

INDOOR PARKING



DEPARTURE

1. Check out time is 10 am. We expect you to clean the fridge, stove and naturally wash dishes. Please, throw all garbage to the waste container that is located in the first underground floor.
2. Before your departure, contact the house caretaker and hand over the keys and garage remote control. You will be refunded with deposit if no damage is observed.

BIKES, SKI

Keep the apartment free from bikes and skis. Please leave any of these items and any other bulky sport equipment in the locker box in the parking area.

The apartments are non-smoking. Smokers will find an ashtray on the balcony.